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Intellectual Property Causes
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2642
\$

Attorney Docket No. 20419

In re application of : Robert R.BUSHEY et al

Mail Stop Amendment
Group Art Unit: 2642

Application No. : 09/917, 746

Filed : July 31, 2001

Examiner: Hector A. AGDEPPA

For : TELEPHONE CALL PROCESSING IN AN INTERACTIVE VOICE
RESPONSE CALL MANAGEMENT SYSTEM

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JUN 23 2004

Mail Stop Amendment
COMMISSIONER FOR PATENTS
P.O.Box 1450
Alexandria, VA 22313-1450

Technology Center 2600

Sir:

Transmitted herewith is an **Amendment under 37 C.F.R. 1.111** in the above-captioned application.

- ___ Small Entity Status of this application under 37 C.F.R. 1.9 and 1.27 has been established by a previously filed statement.
- ___ A verified statement to establish small entity status under 37 C.F.R. 1.9 and 1.27 is enclosed.
- ___ A Request for Extension of Time.
- ___ No additional fee is required.
- X A Supplemental Information Disclosure Statement, Form PTO 1449 & References cited.

The fee has been calculated as shown below:

Claims After Amendment	No. Claims Previously Paid For	Present Extra	Small Entity		Other Than A Small Entity	
			Rate	Fee	Rate	Fee
Total Claims: 24	*24	0	x 9=	\$	x 18=	\$0.00
Indep. Claims: 4	**4	0	x 43=	\$	x 86=	\$0.00
Multiple Dependent Claims Presented			+145=	\$	+290=	\$0.00
IDS				\$		\$180.00
Total:				\$	Total:	\$180.00

* If less than 20, write 20

** If less than 3, write 3

___ Please charge my Deposit Account No. 19-0089 in the amount of \$_____.

X A check in the amount of **\$180.00** to cover the *filing/extension* fee is included.

X The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 19-0089.

X Any additional filing fees required under 37 C.F.R. 1.16.

X Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 C.F.R. 1.136(a)(3)).

Will 2. Lyndell Reg. No.
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41,568

P29419.A05



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Robert R. BUSHEY et al. Group Art Unit: 2642
Serial No : 09/917,746 Examiner: Hector A. AGDEPPA
Filed : July 31, 2001 Confirmation No. 2766
For : TELEPHONE CALL PROCESSING IN AN INTERACTIVE VOICE
RESPONSE CALL MANAGEMENT SYSTEM

RESPONSE UNDER 37 C.F.R. §1.111

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

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Sir :

In response to the Official Action of April 23, 2004, in which a three-month shortened statutory period for response was set to expire on July 23, 2004, Applicants respectfully request reconsideration and withdrawal of the outstanding rejections, as well as an indication of the allowability of all the claims pending in the present application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.

9/a
P.D.
6/25/04

A